

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: (707) 407-4134

Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 49

Total Units of Service for Quarter (Unit=1 Hour): 153

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	28
65-74:	32
75-84:	13
85+:	4
Client Declined to Provide Information:	0
Total:	77

CLIENT GENDER

Male:	30
Female:	47
Client Declined to Provide Information:	0
Total:	77

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	46
Homebound:	0
Lives Alone:	48
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	48
Greatest Economic Need (Minority):	6
Greatest Economic Need (Non-Minority):	41
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	3
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CLIENT RACE

Two or More Races:	3
Caucasian:	62
African American:	0
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	7
Total:	77

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Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 1

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Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: (707) 407-4134

Provider Contact Email: cgehman@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	7	3	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	35	33	3	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	0	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	4	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

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Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 1

AAA Name: Area 1 Agency on Aging

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Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: (707) 407-4134

Provider Contact Email: cgehman@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="15"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="44"/>	<input type="text" value="4"/>	<input type="text" value="1"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: (530) 646-4079

Provider Contact Email: ccobbaert@lsnc.net

Total Unduplicated Client Count for Quarter: 114

Total Cases Closed in Quarter: 125

Total Units of Service for Quarter (Unit=1 Hour): 417

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	34
65-74:	47
75-84:	21
85+:	12
Client Declined to Provide Information:	0
Total:	114

CLIENT GENDER

Male:	39
Female:	47
Client Declined to Provide Information:	0
Total:	86

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	80
Homebound:	1
Lives Alone:	61
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	1
Rural:	95
Greatest Economic Need (Minority):	10
Greatest Economic Need (Non-Minority):	77
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	3
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CLIENT RACE

Two or More Races:	0
Caucasian:	102
African American:	3
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	2
Total:	114

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

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Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: (530) 646-4079

Provider Contact Email: ccobbaert@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	2	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	42	43	5	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	16	2	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	3	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	3	3	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: (530) 646-4079

Provider Contact Email: ccobbaert@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	34	34	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 114

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
113	12	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 388

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/13/16	Modoc Senior Center	Provided info on senior services	Seniors	27	6.5
8/9/16	Fall River Outreach	Provided literature/information about LSNC's Senior Services	Seniors	27	7
9/18/16	Latino Outreach Fair. Anderson	Information about services	Attendees of Fairs	20	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/5/16	Modoc Senior Center	Advised on LL/T and guardianship legal information	Seniors eligible for services	28	8

California Legal Services (Title III B)
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Quarter: 1

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: **Cathy Cobbaert**

Provider Contact Phone: **(530) 646-4079**

Provider Contact Email: **ccobbaert@lsnc.net**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: (530) 898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jeniffer Haffner or Barbara Segal

Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

Total Unduplicated Client Count for Quarter: 152

Total Cases Closed in Quarter: 121

Total Units of Service for Quarter (Unit=1 Hour): 985

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	41
65-74:	59
75-84:	30
85+:	22
Client Declined to Provide Information:	0
Total:	152

CLIENT GENDER

Male:	54
Female:	98
Client Declined to Provide Information:	0
Total:	152

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	84
Homebound:	0
Lives Alone:	84
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	40
Greatest Economic Need (Minority):	9
Greatest Economic Need (Non-Minority):	83
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	6
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CLIENT RACE

Two or More Races:	0
Caucasian:	133
African American:	6
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	152

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: (530) 898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jeniffer Haffner or Barbara Segal

Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	6	2	0
A2. Contracts/Warranties:	8	8	0	0
A3. Other Consumer/Finance:	4	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	13	9	2	0
D2. Medicare:	0	1	1	0
D3. Other Health/Community Based Care:	2	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	51	30	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	9	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	1	2	0
F2. Supplemental Security Income (SSI):	7	3	1	0
F3. Pensions/Retiree Benefits:	0	2	0	0
F4. Other Income Maintenance:	4	0	2	0

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Provider Level Quarterly Report

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Quarter: 1

PSA: 3

AAA Name: Area 3

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County(ies): Butte, Colusa, Glenn, Plumas, Tehama

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Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="19"/>	<input type="text" value="17"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="4"/>	<input type="text" value="1"/>
H3. Financial Powers of Attorney:	<input type="text" value="7"/>	<input type="text" value="2"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="99"/>	<input type="text" value="21"/>	<input type="text" value="1"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916-486-1876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 142

Total Cases Closed in Quarter: 138

Total Units of Service for Quarter (Unit=1 Hour): 698

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	36
65-74:	62
75-84:	34
85+:	10
Client Declined to Provide Information:	0
Total:	142

CLIENT GENDER

Male:	50
Female:	92
Client Declined to Provide Information:	0
Total:	142

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	87
Homebound:	19
Lives Alone:	80
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	0
Rural:	89
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	72
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	11
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CLIENT RACE

Two or More Races:	3
Caucasian:	127
African American:	3
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	142

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916-486-1876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

15

16

0

0

A2. Contracts/Warranties:

10

10

0

0

A3. Other Consumer/Finance:

7

5

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

40

37

0

5

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

5

5

0

1

E3. Other Housing:

12

9

0

2

INCOME MAINTENANCE

F1. Social Security:

6

5

0

0

F2. Supplemental Security Income (SSI):

8

5

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916-486-1876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	8	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	23	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	0	0

TOTAL CASES OPENED IN QUARTER: 142

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
130	0	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 690

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/2016	Santucci Justice Center Roseville	Community Information Activity* Participate in Community Agency Elder Abuse Team	Older Adults and Service Providers	17	3
7/2016	Auburn	Calls to Service Providers to coordinate activities	Disabled Adults	5	0.4
7/2016	Auburn	Testify at Placer Board of Supervisors Hearing/ Proposed change in health clinic provider	Seniors in Nevada County Served by same health clinic provider	100	1
8/2016	Auburn	Planning for Community Information Activities	Low Income Seniors	20	1

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PSA: 4

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AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

9/1/2016	Placer County DA's Office, Rocklin, CA	*CLE PROGRAM: Insights in Dementia and other Cognitive Im airments	Service Providers	20	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530-742-8289

Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter: 57

Total Cases Closed in Quarter: 55

Total Units of Service for Quarter (Unit=1 Hour): 508

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	13
65-74:	22
75-84:	18
85+:	4
Client Declined to Provide Information:	0
Total:	57

CLIENT GENDER

Male:	25
Female:	32
Client Declined to Provide Information:	0
Total:	57

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	13
Homebound:	0
Lives Alone:	31
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	24
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	20
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	3
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CLIENT RACE

Two or More Races:	0
Caucasian:	55
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	57

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530-742-8289

Provider Contact Email: susan@yslegal.comcastb

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

8

4

1

0

A2. Contracts/Warranties:

1

2

0

0

A3. Other Consumer/Finance:

1

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

0

2

0

D2. Medicare:

2

0

3

1

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

11

5

1

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

17

6

3

3

E3. Other Housing:

1

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

1

1

1

1

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

1

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530-742-8289

Provider Contact Email: susan@yslegal.comcastb

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	1	0	0
G3. Other Individual Rights:	0	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	1	3	0
H2. Advance Health Care Directives (AHCD):	9	2	3	0
H3. Financial Powers of Attorney:	9	0	4	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 74

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
27	21	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 494

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/12/16	YC City Hall	Aid to the elderly	Seniors	6	4
7/18/16	Daughters of Leisure	Out of state power companies	Seniors	97	1.5
8/18/16	Yuba City Senior Center	Senior legal issues	Seniors	5	3
8/23/16	Yuba County Senior Center	New Medical laws	Seniors	10	2
9/8/16	Prestige Assisted Living	Health care directives	Seniors	16	1.5
9/20/16	NorCal Senior Fair	YSLC services	Seniors	7	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530-742-8289

Provider Contact Email: susan@yslegal.comcastb

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 123

Total Cases Closed in Quarter: 175

Total Units of Service for Quarter (Unit=1 Hour): 352

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	38
65-74:	55
75-84:	22
85+:	8
Client Declined to Provide Information:	0
Total:	123

CLIENT GENDER

Male:	58
Female:	65
Client Declined to Provide Information:	0
Total:	123

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	78
Homebound:	2
Lives Alone:	77
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	14
Rural:	31
Greatest Economic Need (Minority):	37
Greatest Economic Need (Non-Minority):	49
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	28
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CLIENT RACE

Two or More Races:	0
Caucasian:	79
African American:	4
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	31
Client Declined to Provide Information:	0
Total:	123

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

13

14

5

0

A2. Contracts/Warranties:

17

8

11

2

A3. Other Consumer/Finance:

12

6

3

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

0

4

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

1

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

1

2

1

D2. Medicare:

2

1

0

1

D3. Other Health/Community Based Care:

3

2

2

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

49

32

14

10

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

4

2

1

0

E3. Other Housing:

2

3

0

1

INCOME MAINTENANCE

F1. Social Security:

1

0

1

0

F2. Supplemental Security Income (SSI):

4

2

3

1

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

5

4

1

1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	0	0
G3. Other Individual Rights:	6	5	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	10	9	0
H2. Advance Health Care Directives (AHCD):	4	1	3	0
H3. Financial Powers of Attorney:	0	0	1	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 152

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
95	63	17

TOTAL ESTIMATED CASE WORK HOURS SPENT: 339

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/26/16	Woodland	Presentation to providers of older adult services	Providers of services for older adults	50	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/07/16	RISE-Esparto	Traffic Amnesty	Older Adults	30	3
8/25/16	Clarksburg	Scams	Older Adults	5	4
9/08/16	Esparto	Medi-Cal Estate Recovery	Older Adults	10	3.2

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: **Jane Stan**

AAA Contact Phone: **916-486-1876**

AAA Contact Email: **jstan@agencyonaging4.org**

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: **Alysa Meyer**

Provider Contact Phone: **530-662-1065**

Provider Contact Email: **ameyer@lsnc.net**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: (916) 551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 105

Total Cases Closed in Quarter: 74

Total Units of Service for Quarter (Unit=1 Hour): 243

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	27
65-74:	44
75-84:	22
85+:	12
Client Declined to Provide Information:	0
Total:	105

CLIENT GENDER

Male:	36
Female:	69
Client Declined to Provide Information:	0
Total:	105

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	56
Homebound:	1
Lives Alone:	62
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	8
Rural:	1
Greatest Economic Need (Minority):	12
Greatest Economic Need (Non-Minority):	63
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	7
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CLIENT RACE

Two or More Races:	0
Caucasian:	63
African American:	19
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	6
Total:	105

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: (916) 551-2144

Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

5

0

0

A2. Contracts/Warranties:

3

3

0

0

A3. Other Consumer/Finance:

3

3

0

1

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

2

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

2

0

0

C2. Conservatorship:

1

0

0

0

C3. Other Family:

3

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

40

19

1

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

6

3

0

1

E3. Other Housing:

6

5

0

1

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

2

2

0

0

F3. Pensions/Retiree Benefits:

2

2

1

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: (916) 551-2144

Provider Contact Email: rbaca@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	5	0	0
G3. Other Individual Rights:	8	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	5	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 105

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
68	2	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 240

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/10/16	YMCA Sacramento	Overview of Services at YMCA Annual Health Fair	Seniors	30	2.7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415-492-0230 ext. 303

Provider Contact Email: Dlevin@legallaidmarin.org

Total Unduplicated Client Count for Quarter: 104

Total Cases Closed in Quarter: 91

Total Units of Service for Quarter (Unit=1 Hour): 419

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	28
65-74:	55
75-84:	16
85+:	5
Client Declined to Provide Information:	0
Total:	104

CLIENT GENDER

Male:	51
Female:	53
Client Declined to Provide Information:	0
Total:	104

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	55
Homebound:	24
Lives Alone:	46
Institutionalized:	43
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	16
Rural:	0
Greatest Economic Need (Minority):	12
Greatest Economic Need (Non-Minority):	41
Greatest Economic Need (Minority Status Unknown):	5

CLIENT ETHNICITY

Hispanic/Latino:	8
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CLIENT RACE

Two or More Races:	0
Caucasian:	76
African American:	9
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	9
Total:	104

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: **Ana Bagtas**

AAA Contact Phone: **415-473-6947**

AAA Contact Email: **abagtas@marincounty.org**

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: **David Levin**

Provider Contact Phone: **415-492-0230 ext. 303**

Provider Contact Email: **Dlevin@legalaiddmarin.org**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	9	0	0
A2. Contracts/Warranties:	6	1	0	0
A3. Other Consumer/Finance:	7	9	2	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	3	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	2	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	2	3	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	19	12	7	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	22	12	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	3	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415-492-0230 ext. 303

Provider Contact Email: Dlevin@legalaidmarin.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="11"/>	<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="18"/>	<input type="text" value="15"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="78"/>	<input type="text" value="11"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="8/4"/>	<input type="text" value="Point Reyes"/>	<input type="text" value="Elder Financial Abuse Prevention"/>	<input type="text" value="Vulnerable Seniors"/>	<input type="text" value="17"/>	<input type="text" value="7"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Ester Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 58

Total Cases Closed in Quarter: 38

Total Units of Service for Quarter (Unit=1 Hour): 545

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	9
65-74:	26
75-84:	16
85+:	7
Client Declined to Provide Information:	0
Total:	58

CLIENT GENDER

Male:	21
Female:	32
Client Declined to Provide Information:	5
Total:	58

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	30
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	52
Greatest Economic Need (Non-Minority):	3
Greatest Economic Need (Minority Status Unknown):	3

CLIENT ETHNICITY

Hispanic/Latino:	3
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CLIENT RACE

Two or More Races:	0
Caucasian:	3
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	16
Filipino:	14
Japanese:	12
Korean:	2
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	58

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Ester Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

2

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

2

1

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

5

5

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

1

1

0

0

INCOME MAINTENANCE

F1. Social Security:

1

0

0

0

F2. Supplemental Security Income (SSI):

2

2

0

0

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Ester Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	13	3	1	2
G2. Elder Abuse/Neglect/Exploitation:	9	6	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	6	0	2
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	1	0	1
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 61

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
32	1	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 524

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Fall 2016	APILO	Newsletter: Senior Rights Bulletin	Seniors, tenants, organizations who work with seniors and people with disabilities	20000	13

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/15/16	DAAS	Multidisciplinary Team Meeting	Professionals	10	3
9/22/16	Kimochi, Inc.	Elder Abuse Problems and Strategies Training	Social Workers	6	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Ester Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

9/23/16	Western Addition's Senior Center	Advocacy, newsletter and brochure distribution	Elders/General Public	20	2
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.gov

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: 415-538-3333 x307

Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 207

Total Cases Closed in Quarter: 120

Total Units of Service for Quarter (Unit=1 Hour): 2469

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	43
65-74:	95
75-84:	53
85+:	16
Client Declined to Provide Information:	0
Total:	207

CLIENT GENDER

Male:	96
Female:	111
Client Declined to Provide Information:	0
Total:	207

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	103
Homebound:	14
Lives Alone:	97
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	59
Rural:	0
Greatest Economic Need (Minority):	49
Greatest Economic Need (Non-Minority):	65
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	19
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CLIENT RACE

Two or More Races:	0
Caucasian:	120
African American:	27
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	27
Filipino:	11
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	19
Client Declined to Provide Information:	0
Total:	207

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.gov

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: 415-538-3333 x307

Provider Contact Email: hlevy@laesf.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	17	12	0	2
A2. Contracts/Warranties:	2	0	0	0
A3. Other Consumer/Finance:	5	5	0	3
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	0	0	0
C3. Other Family:	1	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	72	32	0	24
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	5	0	0
E3. Other Housing:	47	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	7	6	0	0
F2. Supplemental Security Income (SSI):	11	15	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.gov

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: 415-538-3333 x307

Provider Contact Email: hlevy@laesf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="15"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="11"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="90"/>	<input type="text" value="0"/>	<input type="text" value="30"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 47

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour): 693

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 11

65-74: 15

75-84: 6

85+: 2

Client Declined to Provide Information: 13

Total: 47

CLIENT GENDER

Male: 25

Female: 22

Client Declined to Provide Information: 0

Total: 47

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 20

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 41

Rural: 0

Greatest Economic Need (Minority): 30

Greatest Economic Need (Non-Minority): 1

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0

Caucasian: 1

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 1

Chinese: 34

Filipino: 5

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 3

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 3

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 47

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	3	3	0	0
B2. Other Employment:	5	4	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	19	10	2	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	18	15	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 47

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
34	2	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 690

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/31/16	CTA- Willy Woo Woo Playground, San Francisco, CA	Know Your Rights Presentation	Chinatown neighborhood residents	150	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq. & Maria Vict

Provider Contact Phone: 415-553-3408

Provider Contact Email: ryan@lrcl.org

Total Unduplicated Client Count for Quarter: 34

Total Cases Closed in Quarter: 16

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 10
65-74: 10
75-84: 11
85+: 3
Client Declined to Provide Information: 0
Total: 34

CLIENT GENDER

Male: 7
Female: 27
Client Declined to Provide Information: 0
Total: 34

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 5
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 32
Rural: 0
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 33

CLIENT RACE

Two or More Races: 0
Caucasian: 0
African American: 1
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 33
Client Declined to Provide Information: 0
Total: 34

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Michael Zaugg**

AAA Contact Phone: **415-355-6790**

AAA Contact Email: **Michael.Zaugg@sfgov.org**

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: **Ryan Knutson, Esq. & Maria Vict**

Provider Contact Phone: **415-553-3408**

Provider Contact Email: **ryan@lrcl.org**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	7	1	1	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	0	0	0
F2. Supplemental Security Income (SSI):	9	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq. & Maria Vict

Provider Contact Phone: 415-553-3408

Provider Contact Email: ryan@lrcl.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	1	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 34

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
9	4	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 722

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Various	SAN FRANCISCO AND VARIOUS ORGANIZATIONS	Voter Registration Drive -La Raza Centro Legal Senior Clinic	LOW-INCOME, LATINO, AND OR ELDERLY	100	40
7/28/16, 9/	30TH STREET SENIOR CENTER	Community Partnership Meeting with service providers for the Latino elderly	Elder/ Service Providers/ Hospital Associations/ Homecare	50	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 45

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: **Verna Haas**

Provider Contact Phone: **925 609-7900**

Provider Contact Email: **Verna.haas@ccsls.org**

Total Unduplicated Client Count for Quarter: 333

Total Cases Closed in Quarter: 341

Total Units of Service for Quarter (Unit=1 Hour): 1620

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	46
65-74:	149
75-84:	101
85+:	37
Client Declined to Provide Information:	0
Total:	333

CLIENT GENDER

Male:	100
Female:	233
Client Declined to Provide Information:	0
Total:	333

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	91
Homebound:	35
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	34
Greatest Economic Need (Non-Minority):	56
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	37
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CLIENT RACE

Two or More Races:	0
Caucasian:	252
African American:	52
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	6
Filipino:	6
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	16
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	333

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

7

6

2

1

A2. Contracts/Warranties:

9

7

3

0

A3. Other Consumer/Finance:

14

11

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

2

1

0

0

C3. Other Family:

2

2

1

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

58

40

14

6

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

20

15

4

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

3

3

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	7	9	1
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	68	34	37	0
H2. Advance Health Care Directives (AHCD):	103	22	85	0
H3. Financial Powers of Attorney:	0		0	0
H4. Other Miscellaneous:	28	20	4	0

TOTAL CASES OPENED IN QUARTER: 333

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
170	163	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1606

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/30/16	Antioch	Senior Fair	Seniors	80	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/27/16	Concord, CA	AHCD Info	Seniors	25	2
8/5/16	Concord, CA	Training for Providers Elder Abuse	Service Providers	25	2.5
8/16/16	Oakley	Small Claims Info	Mobile home owners 60+	12	2.5
9/7/16	concord	DPOA lecture	Seniors	15	1.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Verna Haas*

Provider Contact Phone: *925 609-7900*

Provider Contact Email: *Verna.haas@ccsls.org*

9/14/16	Pittsburg	AHCD info	Seniors	8	1.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Program Manager

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

Total Unduplicated Client Count for Quarter: 233

Total Cases Closed in Quarter: 143

Total Units of Service for Quarter (Unit=1 Hour): 759

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	72
65-74:	98
75-84:	49
85+:	14
Client Declined to Provide Information:	0
Total:	233

CLIENT GENDER

Male:	93
Female:	140
Client Declined to Provide Information:	0
Total:	233

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	91
Homebound:	7
Lives Alone:	112
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	37
Rural:	10
Greatest Economic Need (Minority):	80
Greatest Economic Need (Non-Minority):	37
Greatest Economic Need (Minority Status Unknown):	3

CLIENT ETHNICITY

Hispanic/Latino:	62
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CLIENT RACE

Two or More Races:	3
Caucasian:	140
African American:	11
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	5
Filipino:	25
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	12
Race Unknown/Some Other Race:	23
Client Declined to Provide Information:	5
Total:	233

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Program Manager

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	6	0	0
A2. Contracts/Warranties:	1	2	0	0
A3. Other Consumer/Finance:	4	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	26	18	12	3
D2. Medicare:	1	0	2	0
D3. Other Health/Community Based Care:	6	3	3	2
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	64	50	4	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	3	0	0
F2. Supplemental Security Income (SSI):	18	8	8	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	1	3	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Program Manager

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	0	0	2
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	1	0

TOTAL CASES OPENED IN QUARTER: 149

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
101	34	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 726

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/5/16	San Mateo Senior Center	Resource Fair	Seniors	100	2
9/20/16	San Mateo	Recovery Happens Picnic	Seniors and disabled adults	100	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/18/16	Pescadero	Public Benefits for Farmworkers	farmworkers	13	5.5
7/20/16	Pescadero	Public Benefits for Farmworkers	farmworkers	12	5.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Program Manager

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

8/22/16	Health Plan of San Mateo	Medi-Cal training for Institute on Aging Staff	Case managers and providers for CCI population	12	4
8/23/16	Casa Pacifica	Elder Abuse & Legal Aid Services	Seniors	30	3
9/16/16	Fair Oaks Adult Activity Center	Health and Senior Issues	Seniors	30	4
9/20/16	Magnolia Senior Center	Elder Abuse & Legal Aid Services	Seniors	15	3
9/22/16	San Bruno Senior Center	Health and Senior Issues	Seniors	30	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 29

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

Total Unduplicated Client Count for Quarter: 373

Total Cases Closed in Quarter: 193

Total Units of Service for Quarter (Unit=1 Hour): 2087

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	60
65-74:	167
75-84:	101
85+:	43
Client Declined to Provide Information:	2
Total:	373

CLIENT GENDER

Male:	118
Female:	255
Client Declined to Provide Information:	0
Total:	373

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	127
Homebound:	1
Lives Alone:	7
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	99
Limited English:	77
Rural:	0
Greatest Economic Need (Minority):	142
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	45
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CLIENT RACE

Two or More Races:	9
Caucasian:	138
African American:	98
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	14
Cambodian:	0
Chinese:	37
Filipino:	17
Japanese:	1
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	12
Race Unknown/Some Other Race:	43
Client Declined to Provide Information:	1
Total:	373

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

1

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

52

4

26

23

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

22

4

10

3

D2. Medicare:

70

4

34

6

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

1

0

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

22

6

4

0

F2. Supplemental Security Income (SSI):

55

5

8

2

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

1

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	39	1	3	5
G2. Elder Abuse/Neglect/Exploitation:	100	12	12	9
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	0	1	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	5	1	0

TOTAL CASES OPENED IN QUARTER: 375

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	100	48

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1824

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/7/2016	Satellite Senior	Senior Fair	Seniors	347	13
8/2/16	Lion Creek Crossing	Health Fair	Seniors	125	12.5
8/17/16	Fremont Main Library	Senior Fair	Seniors and Caregivers	30	5.5
8/31/16	Livermore Public Library	Senior Fair	Seniors	65	13
9/11/16	Frank Ogawa Plaza	Health Fair	Seniors	325	29.3
9/15/16	Oakland Zoo	Senior Fair	Seniors and Caregivers	450	11.3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 85

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/6/16	Lion Creek Crossing - CE site	Seniors' Guide to Public Benefits	Seniors	18	11
7/14/16	Rose Of Sharon Senior Homes- CE	Medicare Alert	Seniors	35	6.5
7/14/16	Taylor Memorial United Methodist Church - CE Site	Stepping up to the Plate	Seniors	16	6.75
7/15/16	Oak Center Towers - CE Site	Medicare Alert	Seniors	38	10
7/21/16	Bancroft Senior Homes - CE Site	Medicare Alert	Seniors	10	6.25
7/25/16	Adult Protective Services	General LAS	Senior Service Provider	6	4.5
7/26/16	Intertribal Friendship House - CE Site	Seniors' Guide to Public Benefits	Seniors	42	5.25
7/27/16	Allen Temple Arms Senior Apartments - CE Site	Medicare Alert	Seniors	12	6.5
7/29/16	Downtown Oakland Senior Center - CE Site	Consumer Fraud	Seniors	38	13.8
7/29/16	Downtown Oakland Senior Center - CE Site	Consumer Fraud	Seniors	20	7
8/4/16	Sacramento Senior Homes- CE Site	Create a Secure Future	Seniors	6	6
8/10/16	African Civil Rights Center	Citizenship for Seniors	Seniors	10	15
8/16/16	Lavender Seniors of the East Bay	General LAS	Seniors	12	5.5
8/17/16	East Bay Trust and Estates Lawyers	Stepping up to the Plate	Caregiver of Seniors	10	7
8/25/16	San Leandro Senior Community Center	General LAS	Seniors and Caregivers	28	6.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

8/25/16	Harrison Street Senior Housing - CE site	Medicare Alert	Seniors	38	10.5
8/29/16	Kiwanis Club of Alameda	General LAS	Seniors and Caregivers	11	6
9/8/16	San Leandro Senior Community Center	General LAS	Seniors	48	7
9/11/16	Alta Bates Summit Medical Center - CE Site	General LAS	Seniors	60	14
9/14/16	Alameda County Family Justice Center - CE Site	Keeping Elders Safe	Senior Service Provider	9	6.5
9/20/16	Legal Assistance for Seniors / HICAP - CE Site	Keeping Elders Safe	Senior Service Provider	6	4
9/21/16	Sojourner Truth Manor - CE Site	Create a Secure Future	Seniors	9	5
9/21/16	Lawrence Livermore National Laboratory-CE Site	General LAS	Caregiver of Seniors	26	7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 23

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 178

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408-350-3271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 519

Total Cases Closed in Quarter: 517

Total Units of Service for Quarter (Unit=1 Hour): 2517

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	61
65-74:	232
75-84:	153
85+:	73
Client Declined to Provide Information:	0
Total:	519

CLIENT GENDER

Male:	171
Female:	348
Client Declined to Provide Information:	0
Total:	519

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	210
Homebound:	24
Lives Alone:	129
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	45
Limited English:	92
Rural:	2
Greatest Economic Need (Minority):	115
Greatest Economic Need (Non-Minority):	76
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	121
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CLIENT RACE

Two or More Races:	21
Caucasian:	337
African American:	20
Native American/Native Alaskan:	12
Asian/Pacific Islander	
Asian Indian:	19
Cambodian:	0
Chinese:	36
Filipino:	23
Japanese:	9
Korean:	2
Laotian:	0
Vietnamese:	10
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	10
Total:	519

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408-350-3271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	16	16	2	0
A2. Contracts/Warranties:	13	11	2	0
A3. Other Consumer/Finance:	27	24	1	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	1	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	15	12	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	9	12	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	22	16	7	0
D2. Medicare:	14	12	1	2
D3. Other Health/Community Based Care:	8	7	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	52	51	3	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	5	0	0
E3. Other Housing:	50	42	4	0
INCOME MAINTENANCE				
F1. Social Security:	22	17	3	0
F2. Supplemental Security Income (SSI):	33	27	9	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	5	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408-350-3271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	44	28	9	8
G3. Other Individual Rights:	4	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	96	85	7	0
H2. Advance Health Care Directives (AHCD):	27	6	17	0
H3. Financial Powers of Attorney:	20	17	2	0
H4. Other Miscellaneous:	30	29	0	0

TOTAL CASES OPENED IN QUARTER: 519

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
432	69	16

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2444

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/18/16	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	1	3
7/28/16	County Social Services Dept. of Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Elder Abuse Task Force	4	1.2
8/18/16	SALA Central Office in San Jose	Training on Social Security and SSI for SALA Volunteers (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	4	2
8/18/16	Los Gatos Recreation Center	Participate in Resource Fair and Reach Out to Participants about SALA's Recently Reinstated Services at the Center	Prospective clients and their family members that might benefit from SALA's services	80	3.6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408-350-3271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

8/22/16	City of San Jose Housing Department	Participate in Meeting for Soliciting Input for the City's Analysis of Impediments to Fair Housing Report	Policy Makers and Staff at San Jose Interested in Issues Impacting San Jose Seniors	9	1.5
9/2/16	Silicon Valley Law Foundation Office in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Public Benefits Task Force	13	1.9
9/15/16	County Social Services Dept. in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Public Benefits Task Force	20	2
9/22/16	County Social Services Dept. of Adult Protective Services (APS) in San Jose	Meeting with APS Staff to Discuss How SALA and APS Can Coordinate on Elder Abuse Restraining Orders	Key Staff at Santa Clara County APS	2	2
9/23/16	Family Court in San Jose	Participate in Santa Clara County Domestic Violence Round Table (DVRT) and Reach Out to Participants About SALA	Judges, Court staff, service providers and Legal Aid agencies that are members of DVRT	50	8.2
9/23/16	Cupertino Senior Center	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Senior Center	Senior participants at the center	40	1.5
9/28/16	Santa Clara University Law School	Participate in Public Interest Law Career Day	Law student volunteers for SALA	20	8.5
9/29/16	Santa Clara County Senior Wellness Fair at Mexican Heritage Plaza in San Jose	Participate in Senior Wellness Fair and Reach Out to Participants about SALA's Services	Senior participants and service providers at the Fair	100	10.9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 46

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/11/16	Parkview Senior Apartments in San Jose	Presentation on SALA and Powers of Attorney for Financial Management to Avoid Elder Abuse	Senior residents at the housing project	5	5.4
7/20/16	Seven Trees Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	45	5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408-350-3271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

7/28/16	Camden Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	79	2.2
8/3/16	Santa Clara Valley Blind Center in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations Due to Disabilities (includes preparation time in July)	Senior participants at the center	40	3.5
8/22/16	John XXIII Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	40	4.2
9/15/16	Willow Ranch Senior Mobile Home Park in Sunnyvale	Presentation on SALA and Powers of Attorney for Financial Management	Senior residents at the mobile home park	5	1.5
9/30/16	Buena Vista Senior Apartments in San Jose	Presentation on SALA and Powers of Attorney for Financial Management	Senior residents at the apartment complex	8	5.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Olga Ramirez

Provider Contact Phone: 209-644-2636

Provider Contact Email: oram@elconcilio.org

Total Unduplicated Client Count for Quarter: 186

Total Cases Closed in Quarter: 214

Total Units of Service for Quarter (Unit=1 Hour): 508

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	37
65-74:	53
75-84:	31
85+:	7
Client Declined to Provide Information:	58
Total:	186

CLIENT GENDER

Male:	94
Female:	92
Client Declined to Provide Information:	0
Total:	186

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	122
Homebound:	1
Lives Alone:	2
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	156
Rural:	0
Greatest Economic Need (Minority):	141
Greatest Economic Need (Non-Minority):	7
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	166
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CLIENT RACE

Two or More Races:	0
Caucasian:	176
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	186

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Olga Ramirez

Provider Contact Phone: 209-644-2636

Provider Contact Email: oram@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	13	0	13	0
EMPLOYMENT				
B1. Discrimination:	1	0	1	0
B2. Other Employment:	10	0	10	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	2	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	0	6	0
D2. Medicare:	2	0	2	0
D3. Other Health/Community Based Care:	10	0	10	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	0	4	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	16	0	16	0
INCOME MAINTENANCE				
F1. Social Security:	6	0	6	0
F2. Supplemental Security Income (SSI):	6	0	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	14	0	14	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Olga Ramirez

Provider Contact Phone: 209-644-2636

Provider Contact Email: oram@elconcilio.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	0	6	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	0	18	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	0	2	0
H4. Other Miscellaneous:	98	0	98	0

TOTAL CASES OPENED IN QUARTER: 214

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	214	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 508

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Cathering Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 69

Total Cases Closed in Quarter: 52

Total Units of Service for Quarter (Unit=1 Hour): 102

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 4
65-74: 35
75-84: 23
85+: 7
Client Declined to Provide Information: 0
Total: 69

CLIENT GENDER

Male: 30
Female: 39
Client Declined to Provide Information: 0
Total: 69

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 9
Homebound: 5
Lives Alone: 19
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 1
Limited English: 1
Rural: 69
Greatest Economic Need (Minority): 1
Greatest Economic Need (Non-Minority): 8
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 5

CLIENT RACE

Two or More Races: 0
Caucasian: 64
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 5
Client Declined to Provide Information: 0
Total: 69

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

1

0

0

A2. Contracts/Warranties:

9

0

0

0

A3. Other Consumer/Finance:

7

6

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

1

0

0

0

C3. Other Family:

1

9

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

9

5

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

0

0

0

E3. Other Housing:

9

9

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

0

1

0

0

F3. Pensions/Retiree Benefits:

2

0

0

0

F4. Other Income Maintenance:

2

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Cathering Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	9	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	9	6	0	0
H2. Advance Health Care Directives (AHCD):	0	1	0	0
H3. Financial Powers of Attorney:	1	5	0	0
H4. Other Miscellaneous:	7	0	0	0

TOTAL CASES OPENED IN QUARTER: 75

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
52	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 87

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/14/16	Parish Hall	EAP Training	Volunteers	25	15

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbot*

AAA Contact Phone: *831-688-0400 x819*

AAA Contact Email: *pattyt@seniorcouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz County & San Benito Cou*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *Creightonmendivil@senio*

Total Unduplicated Client Count for Quarter: 166

Total Cases Closed in Quarter: 168

Total Units of Service for Quarter (Unit=1 Hour): 1469

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 42
65-74: 66
75-84: 27
85+: 19
Client Declined to Provide Information: 12
Total: 166

CLIENT GENDER

Male: 52
Female: 114
Client Declined to Provide Information: 0
Total: 166

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 76
Homebound: 2
Lives Alone: 8
Institutionalized: 2
Suspected Victim of Elder Abuse/Exploitation: 7
Limited English: 10
Rural: 10
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 37

CLIENT ETHNICITY

Hispanic/Latino: 41

CLIENT RACE

Two or More Races: 1
Caucasian: 118
African American: 2
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 1
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 3
Race Unknown/Some Other Race: 41
Client Declined to Provide Information: 0
Total: 166

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbot

AAA Contact Phone: 831-688-0400 x819

AAA Contact Email: pattyt@seniorcouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831-426-8824

Provider Contact Email: Creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	12	5	0	1
A2. Contracts/Warranties:	11	12	3	1
A3. Other Consumer/Finance:	16	8	1	2
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	10	5	2	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	5	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	47	34	7	9
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	1
E3. Other Housing:	18	16	2	1
INCOME MAINTENANCE				
F1. Social Security:	9	4	3	0
F2. Supplemental Security Income (SSI):	0	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	3	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbot*

AAA Contact Phone: *831-688-0400 x819*

AAA Contact Email: *patty@seniorcouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz County & San Benito Cou*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *Creightonmendivil@senio*

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="7"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="3"/>
G3. Other Individual Rights:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="10"/>	<input type="text" value="4"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="6"/>	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="1"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="118"/>	<input type="text" value="31"/>	<input type="text" value="19"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Maryam Pourshafie (S) Provider Contact Phone: 559-570-1230 / 559-570-122 Provider Contact Email: kim@centralcallegal.org /

Total Unduplicated Client Count for Quarter: 99

Total Cases Closed in Quarter: 99

Total Units of Service for Quarter (Unit=1 Hour): 200

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	34
65-74:	49
75-84:	8
85+:	8
Client Declined to Provide Information:	0
Total:	99

CLIENT GENDER

Male:	38
Female:	61
Client Declined to Provide Information:	0
Total:	99

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	52
Homebound:	0
Lives Alone:	38
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	4
Rural:	2
Greatest Economic Need (Minority):	49
Greatest Economic Need (Non-Minority):	37
Greatest Economic Need (Minority Status Unknown):	7

CLIENT ETHNICITY

Hispanic/Latino:	23
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CLIENT RACE

Two or More Races:	4
Caucasian:	43
African American:	12
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	30
Client Declined to Provide Information:	2
Total:	99

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Maryam Pourshafie (S) Provider Contact Phone: 559-570-1230 / 559-570-122 Provider Contact Email: kim@centralcallegal.org /

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	6	0	1
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	5	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	68	67	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	3	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Maryam Pourshafie (S) Provider Contact Phone: 559-570-1230 / 559-570-122 Provider Contact Email: kim@centralcallegal.org /

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="6"/>	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="96"/>	<input type="text" value="2"/>	<input type="text" value="1"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15

AAA Name: *Kings County Commission on Aging*

AAA Contact Name: **Albert Cendejas**

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Central California Legal Services, Inc.*

County(ies): *Tulare County*

Provider Contact Name: **Lily Yan**

Provider Contact Phone: **559 802-1134**

Provider Contact Email: ***lyan@centralcallegal.org***

Total Unduplicated Client Count for Quarter: 94

Total Cases Closed in Quarter: 74

Total Units of Service for Quarter (Unit=1 Hour): 449

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	37
65-74:	36
75-84:	15
85+:	6
Client Declined to Provide Information:	0
Total:	94

CLIENT GENDER

Male:	35
Female:	59
Client Declined to Provide Information:	0
Total:	94

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	47
Homebound:	1
Lives Alone:	30
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	15
Rural:	2
Greatest Economic Need (Minority):	45
Greatest Economic Need (Non-Minority):	39
Greatest Economic Need (Minority Status Unknown):	4

CLIENT ETHNICITY

Hispanic/Latino:	41
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CLIENT RACE

Two or More Races:	0
Caucasian:	55
African American:	4
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	31
Client Declined to Provide Information:	0
Total:	94

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Lily Yan

Provider Contact Phone: 559 802-1134

Provider Contact Email: lyan@centralcallegal.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

2

3

0

A2. Contracts/Warranties:

2

0

1

0

A3. Other Consumer/Finance:

4

0

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

3

2

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

10

3

3

0

D2. Medicare:

2

1

0

0

D3. Other Health/Community Based Care:

2

0

3

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

42

35

2

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

1

0

E3. Other Housing:

2

0

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Lily Yan

Provider Contact Phone: 559 802-1134

Provider Contact Email: lyan@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	2	5	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	3	2	0
H2. Advance Health Care Directives (AHCD):	3	0	0	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 104

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
50	21	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 449

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/27/16	Porterville	Senior Estate Planning Legal Clinic	Tulare County Seniors	5	8.3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings County

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 802-1134

Provider Contact Email: lyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 26

Total Cases Closed in Quarter: 23

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	6
65-74:	14
75-84:	4
85+:	2
Client Declined to Provide Information:	0
Total:	26

CLIENT GENDER

Male:	5
Female:	21
Client Declined to Provide Information:	26
Total:	52

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	14
Homebound:	1
Lives Alone:	10
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	16
Rural:	3
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	11
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CLIENT RACE

Two or More Races:	0
Caucasian:	16
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	0
Total:	26

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings County

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 802-1134

Provider Contact Email: lyan@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	1	0	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	2	3	0
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	0	0	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	4	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings County

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 802-1134

Provider Contact Email: lyan@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	1	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 28

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
15	7	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 76

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
09/16	Burris Park	Seniors in the Park	1	202	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter: 13

Total Cases Closed in Quarter: 11

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 2
65-74: 4
75-84: 7
85+: 0
Client Declined to Provide Information: 0
Total: 13

CLIENT GENDER

Male: 7
Female: 6
Client Declined to Provide Information: 0
Total: 13

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 4
Homebound: 0
Lives Alone: 10
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 13
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 5
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0
Caucasian: 10
African American: 0
Native American/Native Alaskan: 3
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 13

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	1	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="6"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="9/20/16"/>	<input type="text" value="Bishop, CA"/>	<input type="text" value="Advance Health Care Directives"/>	<input type="text" value="Seniors"/>	<input type="text" value="22"/>	<input type="text" value="4.8"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens

County(ies):

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter: 68

Total Units of Service for Quarter (Unit=1 Hour): 326

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	10
65-74:	22
75-84:	19
85+:	11
Client Declined to Provide Information:	6
Total:	68

CLIENT GENDER

Male:	20
Female:	48
Client Declined to Provide Information:	0
Total:	68

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	36
Homebound:	0
Lives Alone:	33
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	3
Rural:	21
Greatest Economic Need (Minority):	3
Greatest Economic Need (Non-Minority):	22
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	7
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CLIENT RACE

Two or More Races:	0
Caucasian:	62
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	68

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens

County(ies):

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

1

0

0

A2. Contracts/Warranties:

4

2

0

0

A3. Other Consumer/Finance:

6

6

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

3

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

8

11

1

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

2

0

0

E3. Other Housing:

8

7

0

0

INCOME MAINTENANCE

F1. Social Security:

0

1

0

0

F2. Supplemental Security Income (SSI):

4

2

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Central Coast Commission for Senior Citizens

County(ies):

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="2"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="9"/>	<input type="text" value="1"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="14"/>	<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="55"/>	<input type="text" value="13"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="7/26/16"/>	<input type="text" value="SLO County Probation"/>	<input type="text" value="Senior Legal Services Project Information"/>	<input type="text" value="Seniors"/>	<input type="text" value="50"/>	<input type="text" value="1"/>
<input type="text" value="8/14/16"/>	<input type="text" value="Unitarian Universalist Fellowship"/>	<input type="text" value="Senior Legal Services Project Information"/>	<input type="text" value="Seniors"/>	<input type="text" value="20"/>	<input type="text" value="1"/>
<input type="text" value="8/14/16"/>	<input type="text" value="Unitarian Universalist Fellowship"/>	<input type="text" value="Senior Legal Services Project Information"/>	<input type="text" value="Seniors"/>	<input type="text" value="100"/>	<input type="text" value="1"/>
<input type="text" value="9/7/16"/>	<input type="text" value="Morro Bay Community Center"/>	<input type="text" value="Seminar on Wills"/>	<input type="text" value="Seniors"/>	<input type="text" value="15"/>	<input type="text" value="1.5"/>
<input type="text" value="9/7/16"/>	<input type="text" value="SLO"/>	<input type="text" value="Presentation on legal issues affecting women w/Alzheimer's"/>	<input type="text" value="Women Lawyers Assoc."/>	<input type="text" value="25"/>	<input type="text" value="1"/>
<input type="text" value="9/26/16"/>	<input type="text" value="Paso Robles"/>	<input type="text" value="Class on Durable Power of Attorney"/>	<input type="text" value="Seniors Continuing Education College Students"/>	<input type="text" value="20"/>	<input type="text" value="1"/>
<input type="text" value="9/28/16"/>	<input type="text" value="SLO"/>	<input type="text" value="Educate staff on Senior Legal Services Project and restraint orders"/>	<input type="text" value="Victim Witness staff"/>	<input type="text" value="20"/>	<input type="text" value="1"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805-925-9554

AAA Contact Email: *seniors@kcbx.net*

Provider Name: Central Coast Commission for Senior Citizens

County(ies):

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

Total Unduplicated Client Count for Quarter: 341

Total Cases Closed in Quarter: 341

Total Units of Service for Quarter (Unit=1 Hour): 412

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	83
65-74:	123
75-84:	96
85+:	39
Client Declined to Provide Information:	0
Total:	341

CLIENT GENDER

Male:	139
Female:	202
Client Declined to Provide Information:	0
Total:	341

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	91
Homebound:	12
Lives Alone:	172
Institutionalized:	19
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	142
Rural:	182
Greatest Economic Need (Minority):	79
Greatest Economic Need (Non-Minority):	153
Greatest Economic Need (Minority Status Unknown):	8

CLIENT ETHNICITY

Hispanic/Latino:	89
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CLIENT RACE

Two or More Races:	36
Caucasian:	255
African American:	6
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	5
Filipino:	2
Japanese:	4
Korean:	3
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	7
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	0
Total:	341

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	9	9	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	11	6	5	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	61	60	1	0
D2. Medicare:	13	13	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	23	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	18	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	15	15	0	0
F2. Supplemental Security Income (SSI):	18	18	0	0
F3. Pensions/Retiree Benefits:	7	7	0	0
F4. Other Income Maintenance:	2	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	44	0	0
H2. Advance Health Care Directives (AHCD):	82	82	0	0
H3. Financial Powers of Attorney:	30	30	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 341

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
335	6	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 395

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/18/16	Liesure Village	LIFE	Seniors	45	4.5
7/25/16	National University	LIFE	Seniors	25	3.5
7/27/16	AAA	Grey Law	Staff Inservice	20	1
7/28/16	SCAN ventura	LIFE	Seniors	25	3.5
9/8/16	Santa Paula	LIFE	Seniors	0	2
9/29/16	South Oxnard Center	LIFE	Seniors	3	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213-507-1328

AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 322

Total Cases Closed in Quarter: 195

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	59
65-74:	107
75-84:	109
85+:	47
Client Declined to Provide Information:	0
Total:	322

CLIENT GENDER

Male:	109
Female:	209
Client Declined to Provide Information:	4
Total:	322

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	184
Homebound:	8
Lives Alone:	149
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	29
Limited English:	64
Rural:	0
Greatest Economic Need (Minority):	66
Greatest Economic Need (Non-Minority):	86
Greatest Economic Need (Minority Status Unknown):	14

CLIENT ETHNICITY

Hispanic/Latino:	76
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CLIENT RACE

Two or More Races:	2
Caucasian:	183
African American:	69
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	3
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	11
Race Unknown/Some Other Race:	44
Client Declined to Provide Information:	7
Total:	322

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213-507-1328

AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	11	8	0	0
A2. Contracts/Warranties:	7	4	0	0
A3. Other Consumer/Finance:	8	6	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	12	5	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0
C2. Conservatorship:	8	1	5	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	1	2	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	5	4	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	18	10	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	10	0	0
E3. Other Housing:	4	3	0	1
INCOME MAINTENANCE				
F1. Social Security:	2	2	1	1
F2. Supplemental Security Income (SSI):	6	5	2	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213-507-1328

AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="4"/>	<input type="text" value="11"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="3"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="42"/>	<input type="text" value="29"/>	<input type="text" value="21"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="29"/>	<input type="text" value="11"/>	<input type="text" value="28"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="11"/>	<input type="text" value="10"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="123"/>	<input type="text" value="65"/>	<input type="text" value="7"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="4/7/16"/>				<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="4/8/16"/>				<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

Total Unduplicated Client Count for Quarter: 212

Total Cases Closed in Quarter: 240

Total Units of Service for Quarter (Unit=1 Hour): 1275

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	50
65-74:	90
75-84:	53
85+:	19
Client Declined to Provide Information:	0
Total:	212

CLIENT GENDER

Male:	70
Female:	142
Client Declined to Provide Information:	0
Total:	212

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	74
Homebound:	0
Lives Alone:	99
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	11
Rural:	7
Greatest Economic Need (Minority):	36
Greatest Economic Need (Non-Minority):	17
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	53
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CLIENT RACE

Two or More Races:	23
Caucasian:	146
African American:	27
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	7
Japanese:	0
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	212

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	22	17	9	1
A2. Contracts/Warranties:	16	13	4	1
A3. Other Consumer/Finance:	2	3	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	14	8	6	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	8	6	3	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	5	0	1
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	25	13	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	17	11	7	1
E3. Other Housing:	1	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	5	0	0
F2. Supplemental Security Income (SSI):	3	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	6	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	56	23	35	0
H2. Advance Health Care Directives (AHCD):	12	1	12	0
H3. Financial Powers of Attorney:	7	1	4	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 221

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
139	94	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1267

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/7/2016	Rialto Senior Center 1411 Riverside Ave., Rialto, CA 92376	Senior Health & Wellness Fair	Seniors	200	4.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/1/2016	House of Ruth 599 N. Main St. Pomona, CA 91768 (serves San Bernardino County	Domestic Violence	DV Providers	25	0.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

	residents)				
8/2/2016	Option House 813 North D. St. San Bernardino, CA 92415	Domestic Violence, Elder Abuse, ICLS Services	DV Providers, Victims	15	0.5
9/24/2016	Option House 813 North D. St. San Bernardino, CA 92415	Domestic Violence, Elder Abuse, ICLS Services	DV Providers, Victims	15	0.5
9/27/2016	San Bernardino Senior Center 600 W. 5th St. San Bernardino, CA 92410	Presentation on ICLS Services	Senior Companion Program Volunteer Group	15	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *Riverside*

Provider Contact Name: *Irene C. Morales. Executive Direc* Provider Contact Phone: *951-368-2540 or 951-368-2* Provider Contact Email: *imorales@icls.org or nmb*

Total Unduplicated Client Count for Quarter: 81

Total Cases Closed in Quarter: 90

Total Units of Service for Quarter (Unit=1 Hour): 558

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 24
65-74: 39
75-84: 14
85+: 4
Client Declined to Provide Information: 0
Total: 81

CLIENT GENDER

Male: 37
Female: 44
Client Declined to Provide Information: 0
Total: 81

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 29
Homebound: 0
Lives Alone: 35
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 1
Limited English: 6
Rural: 28
Greatest Economic Need (Minority): 15
Greatest Economic Need (Non-Minority): 6
Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 26

CLIENT RACE

Two or More Races: 1
Caucasian: 61
African American: 14
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 1
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 1
Race Unknown/Some Other Race: 2
Client Declined to Provide Information: 0
Total: 81

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	7	3	1
A2. Contracts/Warranties:	7	6	1	0
A3. Other Consumer/Finance:	0	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	3	0	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	1	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	10	5	1	2
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	4	2	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	18	16	4	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	2	0	0
E3. Other Housing:	3	1	1	2
INCOME MAINTENANCE				
F1. Social Security:	3	1	1	0
F2. Supplemental Security Income (SSI):	6	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	3	1	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	9	5	6	0
H2. Advance Health Care Directives (AHCD):	3	0	1	0
H3. Financial Powers of Attorney:	1	0	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 84

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
56	24	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 554

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/28/2016	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	Organizations working with	40	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 827

Total Cases Closed in Quarter: 801

Total Units of Service for Quarter (Unit=1 Hour): 1478

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	264
65-74:	349
75-84:	163
85+:	51
Client Declined to Provide Information:	0
Total:	827

CLIENT GENDER

Male:	315
Female:	512
Client Declined to Provide Information:	0
Total:	827

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	566
Institutionalized:	18
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	176
Rural:	0
Greatest Economic Need (Minority):	235
Greatest Economic Need (Non-Minority):	132
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	138
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CLIENT RACE

Two or More Races:	16
Caucasian:	473
African American:	30
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	7
Filipino:	14
Japanese:	6
Korean:	14
Laotian:	0
Vietnamese:	68
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	184
Client Declined to Provide Information:	0
Total:	827

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	115	80	31	2
A2. Contracts/Warranties:	27	23	4	0
A3. Other Consumer/Finance:	11	8	0	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	34	28	4	2
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	59	49	3	1
C2. Conservatorship:	22	12	1	8
C3. Other Family:	20	15	4	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	27	16	6	5
D2. Medicare:	10	2	6	1
D3. Other Health/Community Based Care:	80	59	19	2
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	183	151	16	6
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	25	21	4	0
E3. Other Housing:	43	41	2	0
INCOME MAINTENANCE				
F1. Social Security:	12	11	1	0
F2. Supplemental Security Income (SSI):	32	23	8	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	11	11	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	6	6	0	0
G3. Other Individual Rights:	27	27	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	37	36	0	0
H2. Advance Health Care Directives (AHCD):	10	7	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	32	25	5	0

TOTAL CASES OPENED IN QUARTER: 827

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
654	118	29

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1427

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/30/16	Anaheim	Veteran's Fair	Veterans	100	5
8/21/16	Orange	National Senior Citizens Day	Seniors	150	5
9/9/16	Garden Grove	Korean Harvest Festival	Korean Community	500	5
9/10/16	Huntington Beach	Senior Saturday	Seniors	500	7
9/14/16	Lake Forest	Senior Resource Fair	Seniors	200	5
9/24/16	Brea	Wellness Festival	Community	1000	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/6/16	Westminster	Medi-Cal	Community	70	2
7/13/16	Westminster	Elder Abuse	Seniors	40	5
7/14/16	Garden Grove	Legal Services	Vietnamese Community	20	2
7/20/16	Irvine	Medi-Cal	Community	65	3
8/9/16	Garden Grove	Consumer Advocacy	Community	32	2
9/7/16	Westminster	Health Insurance	Seniors	65	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel Hurtado Castro*

Provider Contact Phone: *858-565-8772 x205*

Provider Contact Email: *mhurtado@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 677

Total Cases Closed in Quarter: 677

Total Units of Service for Quarter (Unit=1 Hour): 755

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	139
65-74:	287
75-84:	164
85+:	87
Client Declined to Provide Information:	0
Total:	677

CLIENT GENDER

Male:	212
Female:	465
Client Declined to Provide Information:	0
Total:	677

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	515
Homebound:	3
Lives Alone:	434
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	110
Rural:	1
Greatest Economic Need (Minority):	99
Greatest Economic Need (Non-Minority):	275
Greatest Economic Need (Minority Status Unknown):	10

CLIENT ETHNICITY

Hispanic/Latino:	101
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CLIENT RACE

Two or More Races:	2
Caucasian:	504
African American:	42
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	1
Chinese:	1
Filipino:	15
Japanese:	1
Korean:	1
Laotian:	1
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	99
Client Declined to Provide Information:	0
Total:	677

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: Marilyn.driscoll@sdcountry.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro

Provider Contact Phone: 858-565-8772 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	31	29	2	0
A2. Contracts/Warranties:	54	51	3	0
A3. Other Consumer/Finance:	25	23	2	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	4	4	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	17	17	0	0
C2. Conservatorship:	5	5	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	34	34	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	29	29	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	103	99	4	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	40	39	1	0
E3. Other Housing:	46	44	2	0
INCOME MAINTENANCE				
F1. Social Security:	20	20	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	3	3	0	0
F4. Other Income Maintenance:	4	4	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcountry.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel Hurtado Castro*

Provider Contact Phone: *858-565-8772 x205*

Provider Contact Email: *mhurtado@seniorlaw-sd.*

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="27"/>	<input type="text" value="25"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="40"/>	<input type="text" value="38"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="133"/>	<input type="text" value="118"/>	<input type="text" value="15"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="9"/>	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="23"/>	<input type="text" value="10"/>	<input type="text" value="13"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="22"/>	<input type="text" value="21"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="627"/>	<input type="text" value="50"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="07/06/2016"/>	<input type="text" value="5151 Murphy Canyon Rd San Diego, CA 92123"/>	<input type="text" value="Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams"/>	<input type="text" value="Librarians around San Diego"/>	<input type="text" value="7"/>	<input type="text" value="2"/>
<input type="text" value="07/20/2016"/>	<input type="text" value="630 L Street Chula Vista, CA 91911"/>	<input type="text" value="Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams"/>	<input type="text" value="Seniors 60+"/>	<input type="text" value="55"/>	<input type="text" value="4"/>
<input type="text" value="8/05/2016"/>	<input type="text" value="200 N. Ash St., Escondido, CA 92027"/>	<input type="text" value="Tenant's Rights"/>	<input type="text" value="Seniors 60+"/>	<input type="text" value="35"/>	<input type="text" value="2.5"/>
<input type="text" value="08/09/2016"/>	<input type="text" value="1385 Bonair Rd, Escondido, Ca 92027"/>	<input type="text" value="Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams"/>	<input type="text" value="Seniors 60+"/>	<input type="text" value="8"/>	<input type="text" value="2"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: **Marilyn Driscoll**

AAA Contact Phone: **858-505-6533**

AAA Contact Email: **Marilyn.driscoll@sdcounty.ca**

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: **Manuel Hurtado Castro**

Provider Contact Phone: **858-565-8772 x205**

Provider Contact Email: **mhurtado@seniorlaw-sd.**

08/11/2016	1385 Bonair Rd, Escondido, Ca 92027	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	12	2
08/22/2016	2615 E. Plaza Blvd, National City, CA 91950	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	15	2.5
09/16/2016	404 Euclid Avenue, San Diego, CA 92114	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	70	3
09/29/2016	333 W Harbor Dr, San Diego, CA 92101	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors and Caregivers	60	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760-439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter: 54

Total Units of Service for Quarter (Unit=1 Hour): 93

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	13
65-74:	16
75-84:	18
85+:	7
Client Declined to Provide Information:	0
Total:	54

CLIENT GENDER

Male:	29
Female:	25
Client Declined to Provide Information:	0
Total:	54

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	0
Lives Alone:	23
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	6
Rural:	48
Greatest Economic Need (Minority):	32
Greatest Economic Need (Non-Minority):	7
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	40
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CLIENT RACE

Two or More Races:	0
Caucasian:	11
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	40
Client Declined to Provide Information:	0
Total:	54

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760-439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

2

1

0

A2. Contracts/Warranties:

3

2

1

0

A3. Other Consumer/Finance:

4

1

3

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

0

2

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

2

0

2

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

2

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

5

1

3

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

2

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

1

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760-439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	3	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	4	9	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	6	0	6	0
H4. Other Miscellaneous:	2	1	1	0

TOTAL CASES OPENED IN QUARTER: 54

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
21	32	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 90

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/28/2016	1101 CN Perry Rd. Unit C	Spanish presentation provided information about wills, poa & ahcd documents	Seniors 60+	94	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 324

Total Cases Closed in Quarter: 298

Total Units of Service for Quarter (Unit=1 Hour): 2655

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	46
65-74:	103
75-84:	103
85+:	72
Client Declined to Provide Information:	0
Total:	324

CLIENT GENDER

Male:	108
Female:	209
Client Declined to Provide Information:	7
Total:	324

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	189
Homebound:	7
Lives Alone:	153
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	25
Limited English:	95
Rural:	0
Greatest Economic Need (Minority):	48
Greatest Economic Need (Non-Minority):	121
Greatest Economic Need (Minority Status Unknown):	4

CLIENT ETHNICITY

Hispanic/Latino:	71
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CLIENT RACE

Two or More Races:	2
Caucasian:	222
African American:	64
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	23
Client Declined to Provide Information:	4
Total:	324

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

12

8

4

0

A2. Contracts/Warranties:

1

2

1

0

A3. Other Consumer/Finance:

12

6

3

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

8

3

3

1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

3

3

0

0

C2. Conservatorship:

11

3

4

0

C3. Other Family:

5

4

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

15

6

1

0

D2. Medicare:

2

2

0

1

D3. Other Health/Community Based Care:

11

7

0

3

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

29

26

21

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

18

17

2

1

E3. Other Housing:

5

5

0

0

INCOME MAINTENANCE

F1. Social Security:

3

2

0

0

F2. Supplemental Security Income (SSI):

18

17

5

13

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

3

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	3	0	1
G3. Other Individual Rights:	15	7	1	6

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	27	27	25	0
H2. Advance Health Care Directives (AHCD):	19	11	32	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	8	2	0

TOTAL CASES OPENED IN QUARTER: 231

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
168	104	26

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2655

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung

AAA Contact Phone: 707-995-4652

AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 200

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 36
65-74: 26
75-84: 11
85+: 4
Client Declined to Provide Information: 0
Total: 77

CLIENT GENDER

Male: 31
Female: 46
Client Declined to Provide Information: 0
Total: 77

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 37
Homebound: 5
Lives Alone: 44
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 18
Limited English: 11
Rural: 77
Greatest Economic Need (Minority): 24
Greatest Economic Need (Non-Minority): 32
Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 20

CLIENT RACE

Two or More Races: 0
Caucasian: 48
African American: 2
Native American/Native Alaskan: 4
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 20
Client Declined to Provide Information: 3
Total: 77

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung

AAA Contact Phone: 707-995-4652

AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

3

0

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

5

5

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

6

0

7

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

4

0

0

D2. Medicare:

0

2

0

0

D3. Other Health/Community Based Care:

4

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

32

32

4

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

0

2

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

1

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung

AAA Contact Phone: 707-995-4652

AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	9	2	9	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	10	3	5	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	1	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 77

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
59	27	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 200

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/2/16				0	0
8/24/16				0	0

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/24/16				0	0
9/21/16				0	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: **Xuyen Ung**

AAA Contact Phone: **707-995-4652**

AAA Contact Email: **xung@dss.co.lake.ca.us**

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: **Angelica M. Millan**

Provider Contact Phone: **707-513-1023**

Provider Contact Email: **amillan@lsnc.net**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 129

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 793

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	38
65-74:	59
75-84:	27
85+:	5
Client Declined to Provide Information:	0
Total:	129

CLIENT GENDER

Male:	51
Female:	78
Client Declined to Provide Information:	0
Total:	129

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	46
Homebound:	6
Lives Alone:	48
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	45
Limited English:	4
Rural:	27
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	68
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	15
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CLIENT RACE

Two or More Races:	1
Caucasian:	124
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	129

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

1

0

A2. Contracts/Warranties:

1

0

1

0

A3. Other Consumer/Finance:

4

1

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

10

3

0

5

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

54

8

12

14

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

1

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	45	18	2	2
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	10	9	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	1	0

TOTAL CASES OPENED IN QUARTER: 129

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	27	22

TOTAL ESTIMATED CASE WORK HOURS SPENT: 758

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/12/2016	Oakland	Roundtable Discussion (Western Center on Law & Poverty)	Legal Advocates	60	2
7/15/2016	Cloverdale	Informational Presentation (Sign Language Group)	Elders	8	2
7/26/2016	Rohnert Park	Informational Presentation (Alzheimer's Support Group)	Elders	5	1
7/28/2016	Santa Rosa	Information Table (Sonoma County Fairgrounds)	Elders	150	7
7/31/2016	Fort Ross	Informational Presentation	Elders	14	7
8/2/2016	Santa Rosa	Informational Presentation (Alzheimer's Support Group)	Elders	7	1.5
9/17/2016	Cloverdale	Information Table (Citrus Hill Fair)	Elders	350	7.5
9/21/2016	Sonoma	Town Hall Assembly (Member Dodd)	Elders	18	4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/5/16	Legal Aid	Driver's License Retrieval Workshop	Low Income County residents	1	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Oliver Ehlinger Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Oehlinger@lsnc.net agree

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter: 98

Total Units of Service for Quarter (Unit=1 Hour): 612

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	38
65-74:	28
75-84:	14
85+:	5
Client Declined to Provide Information:	0
Total:	85

CLIENT GENDER

Male:	25
Female:	60
Client Declined to Provide Information:	0
Total:	85

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	60
Homebound:	3
Lives Alone:	34
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	4
Rural:	2
Greatest Economic Need (Minority):	12
Greatest Economic Need (Non-Minority):	13
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	9
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CLIENT RACE

Two or More Races:	0
Caucasian:	46
African American:	27
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	2
Total:	85

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Oliver Ehlinger Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Oehlinger@lsnc.net agree

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	3	1	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	1	
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	0	1	1
D2. Medicare:	3	3	0	0
D3. Other Health/Community Based Care:	5	1	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	46	42	9	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	4	7	0
E3. Other Housing:	3	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Oliver Ehlinger Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Oehlinger@lsnc.net agree

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="69"/>	<input type="text" value="23"/>	<input type="text" value="6"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="7/6/16"/>	<input type="text" value="Vallejo"/>	<input type="text" value="Outreach Clinic at Florence Douglas Senior Center"/>	<input type="text" value="Seniors"/>	<input type="text" value="4"/>	<input type="text" value="2"/>
<input type="text" value="7/12/16"/>	<input type="text" value="Suisun City"/>	<input type="text" value="Outreach Clinic at Suisun City Library - prep, travel & outreach -"/>	<input type="text" value="Seniors"/>	<input type="text" value="3"/>	<input type="text" value="2"/>
<input type="text" value="8/3/16"/>	<input type="text" value="Vallejo"/>	<input type="text" value="Outreach Clinic at Florence Douglas Senior Center"/>	<input type="text" value="Seniors"/>	<input type="text" value="5"/>	<input type="text" value="2"/>
<input type="text" value="9/7/16"/>	<input type="text" value="Vallejo"/>	<input type="text" value="Outreach Clinic at Florence Douglas Senior Center"/>	<input type="text" value="Seniors"/>	<input type="text" value="4"/>	<input type="text" value="2"/>
<input type="text" value="9/19/16"/>	<input type="text" value="Suisun City"/>	<input type="text" value="Outreach Clinic at Suisun City Library - prep, travel & outreach"/>	<input type="text" value="Seniors"/>	<input type="text" value="2"/>	<input type="text" value="2"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Oliver Ehlinger Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Oehlinger@lsnc.net agree

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/7/16	Vallejo	One Justice Event (Provided informational brochures)	Seniors	6	2
8/1/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior coalition	20	5
8/2/16	Solano County	National Night Out (Provided informational brochures)	Solano Senior	20	3
8/5/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	20	5
8/9/16	Solano County	Presentation on Fair Housing Laws and Reasonable Accommodations	Solano Advocates	15	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 29

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

Total Unduplicated Client Count for Quarter: 50

Total Cases Closed in Quarter: 69

Total Units of Service for Quarter (Unit=1 Hour): 295

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 3

65-74: 21

75-84: 20

85+: 6

Client Declined to Provide Information: 0

Total: 50

CLIENT GENDER

Male: 20

Female: 30

Client Declined to Provide Information: 0

Total: 50

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 19

Homebound: 1

Lives Alone: 28

Institutionalized: 14

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 4

Rural: 1

Greatest Economic Need (Minority): 5

Greatest Economic Need (Non-Minority): 19

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CLIENT RACE

Two or More Races: 0

Caucasian: 46

African American: 2

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 2

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 50

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

3

3

1

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

2

1

2

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

0

0

0

E3. Other Housing:

3

2

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

3

2

0

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	27	1	45	0
H2. Advance Health Care Directives (AHCD):	7	0	10	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 50

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
11	58	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 292

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
08/22/16	The Springs	Bay Area Legal Aid Services Importance of estate planning	Seniors	21	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger

Provider Contact Phone: 707-643-0054

Provider Contact Email: oehlinger@lsnc.net / agre

Total Unduplicated Client Count for Quarter: 85

Total Cases Closed in Quarter: 83

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 29

65-74: 36

75-84: 13

85+: 7

Client Declined to Provide Information: 0

Total: 85

CLIENT GENDER

Male: 22

Female: 63

Client Declined to Provide Information:

Total: 85

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 55

Homebound: 3

Lives Alone: 30

Institutionalized: 2

Suspected Victim of Elder Abuse/Exploitation: 5

Limited English: 9

Rural: 1

Greatest Economic Need (Minority): 14

Greatest Economic Need (Non-Minority): 11

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 8

CLIENT RACE

Two or More Races: 0

Caucasian: 39

African American: 29

Native American/Native Alaskan: 2

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 1

Filipino: 3

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 1

Samoan: 0

Other Asian/Pacific Islander: 3

Race Unknown/Some Other Race: 4

Client Declined to Provide Information: 3

Total: 85

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger

Provider Contact Phone: 707-643-0054

Provider Contact Email: oehlinger@lsnc.net / agre

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	7	4	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	2	1	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	0	0	0
D2. Medicare:	1		0	0
D3. Other Health/Community Based Care:	2	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	49	28	21	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	5	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	2	1
F2. Supplemental Security Income (SSI):	4	1	3	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger

Provider Contact Phone: 707-643-0054

Provider Contact Email: oehlinger@lsnc.net / agre

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	2	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	1	0

TOTAL CASES OPENED IN QUARTER: 85

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	32	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 522

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/05/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	7	2.5
4/19/17	Solano County	Resources, partnership and networking outreach	Senior Advocates	10	2
05/03/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	3	2
05/15/17	Suisun City	Suisun Library – Senior Legal Clinic	Seniors	3	2
05/16/17	17 Vacaville	Vacaville Homeless Clinic – Epiphany church	Seniors Homeless	15	2.5
05/20/17	Vallejo	Naturalization Clinic	Seniors	3	2
06/07/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	8	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger

Provider Contact Phone: 707-643-0054

Provider Contact Email: oehlinger@lsnc.net / agre

06/30/17	LSNC Vallejo	Tenant Rights Clinic – (Clinics held twice a month)	Solano Tenants	12	6
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
04/07/17	Solano County	Senior Coalition Meeting	Senior Coalition	10	3
04/20/17	Vallejo	VREC Resource Fair – education about LSNC services	Seniors & Advocates	35	3
05/05/17	Solano County	Senior Coalition Meeting	Senior Coalition	10	3
05/05/17	Solano County	WIC Employee – education about LSNC services	WIC Employees	40	2
05/05/15	Solano County	Veterans Stand Down – education about LSNC Services	Vacaville CMF	200	3
06/26/17	Solano County	WIP – education about LSNC & Employment Rights	Veterans group	14	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Yasmin Hichborn*

AAA Contact Phone: *530-642-4833*

AAA Contact Email: *Yasmin.hichborn@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado County*

Provider Contact Name: *Diana Steele*

Provider Contact Phone: *530-621-6154*

Provider Contact Email: *Diana.steele@edcgov.us*

Total Unduplicated Client Count for Quarter: 525

Total Cases Closed in Quarter: 1029

Total Units of Service for Quarter (Unit=1 Hour): 1570

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	79
65-74:	253
75-84:	122
85+:	53
Client Declined to Provide Information:	18
Total:	525

CLIENT GENDER

Male:	201
Female:	324
Client Declined to Provide Information:	0
Total:	525

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	56
Homebound:	1
Lives Alone:	204
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	2
Rural:	525
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	185
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	7
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CLIENT RACE

Two or More Races:	0
Caucasian:	513
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	2
Total:	525

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Diana Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: Diana.steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	6	3	2	0	
A2. Contracts/Warranties:	2	2	0	0	
A3. Other Consumer/Finance:	92	92	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	1	1	0	0	
C3. Other Family:	4	4	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	11	8	3	0	
D2. Medicare:	1	0	1	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	21	11	8	5	
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	39	21	20	0	
E3. Other Housing:	14	13	1	0	
INCOME MAINTENANCE					
F1. Social Security:	1	1	0	0	
F2. Supplemental Security Income (SSI):	1	1	0	0	
F3. Pensions/Retiree Benefits:	1	1	0	0	
F4. Other Income Maintenance:	8	3	4	1	

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Diana Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: Diana.steele@edcgov.us

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	5	3	4
G3. Other Individual Rights:	5	3	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	254	159	162	0
H2. Advance Health Care Directives (AHCD):	183	87	157	0
H3. Financial Powers of Attorney:	180	85	152	0
H4. Other Miscellaneous:	5	5	0	0

TOTAL CASES OPENED IN QUARTER: 842

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
505	514	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1567

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/13/16	El Dorado Hills Senior Center	Scams Targeting Seniors	Seniors	3	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 113

Total Cases Closed in Quarter: 52

Total Units of Service for Quarter (Unit=1 Hour): 426

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	15
65-74:	38
75-84:	40
85+:	20
Client Declined to Provide Information:	0
Total:	113

CLIENT GENDER

Male:	36
Female:	77
Client Declined to Provide Information:	0
Total:	113

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	8
Homebound:	1
Lives Alone:	29
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	44
Limited English:	1
Rural:	0
Greatest Economic Need (Minority):	6
Greatest Economic Need (Non-Minority):	24
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	21
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CLIENT RACE

Two or More Races:	0
Caucasian:	105
African American:	3
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	113

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

0

0

0

A2. Contracts/Warranties:

4

1

0

0

A3. Other Consumer/Finance:

3

4

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

3

2

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

1

0

0

0

D3. Other Health/Community Based Care:

3

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

9

5

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

1

0

0

E3. Other Housing:

2

3

1

0

INCOME MAINTENANCE

F1. Social Security:

5

0

1

0

F2. Supplemental Security Income (SSI):

0

0

1

0

F3. Pensions/Retiree Benefits:

2

0

1

0

F4. Other Income Maintenance:

2

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	40	3	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	2	1	0
H2. Advance Health Care Directives (AHCD):	0	1	0	0
H3. Financial Powers of Attorney:	9	4	1	1
H4. Other Miscellaneous:	13	15	1	0

TOTAL CASES OPENED IN QUARTER: 113

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
42	9	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 413

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/12/16	Glenwood MHP	Presentation on SCAMS, Elder Abuse, Senior Services in area	MHP residents	15	2
9/29/16	Patterson Sr. Ctr	SCAMS, POA's Elder Abuse, Senior Services	Seniors in Patterson	35	3
9/29/16	F&M Bank	Sr. Law Project Services	Bank Customers	10	1
9/27/16	Tuolumne DA's Office	Elder Abuse Task Force Meeting	Senior Workers	23	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/20	Catholic Church	SEAPA Lunch Social Security	Senior workers	30	1

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: **Linda Lowe**

AAA Contact Phone: **209-525-4612**

AAA Contact Email: **lowel@stancounty.com**

Provider Name: Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: **Joyce Gandelman**

Provider Contact Phone: **209-577-3814**

Provider Contact Email: **seniorsjoyce@gmail.com**

	9/8/16	DEWZ Restaurant	POA's and Elder Abuse	Trust & Estate Section of the Bar	35	2.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 ext. 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

Total Unduplicated Client Count for Quarter: 70

Total Cases Closed in Quarter: 75

Total Units of Service for Quarter (Unit=1 Hour): 815

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 18
65-74: 31
75-84: 12
85+: 6
Client Declined to Provide Information: 3
Total: 70

CLIENT GENDER

Male: 29
Female: 41
Client Declined to Provide Information: 0
Total: 70

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 30
Homebound: 1
Lives Alone: 39
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 5
Limited English: 12
Rural: 2
Greatest Economic Need (Minority): 12
Greatest Economic Need (Non-Minority): 30
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 26

CLIENT RACE

Two or More Races: 0
Caucasian: 50
African American: 3
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 1
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 15
Client Declined to Provide Information: 0
Total: 70

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 ext. 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	1	2	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	1	1	0
D2. Medicare:	4	0	1	1
D3. Other Health/Community Based Care:	6	3	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	16	18	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	4	3	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 ext. 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	3	3	1
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	2	11	0
H2. Advance Health Care Directives (AHCD):	7	1	5	0
H3. Financial Powers of Attorney:	7	0	6	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 81

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
37	35	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 808

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/15/2016	1640 N Street., Ste 200 Merced, CA 95348	Senior Legal Clinic	Merced County Seniors	6	7.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831-755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 577

Total Cases Closed in Quarter: 631

Total Units of Service for Quarter (Unit=1 Hour): 1934

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	138
65-74:	262
75-84:	111
85+:	63
Client Declined to Provide Information:	3
Total:	577

CLIENT GENDER

Male:	224
Female:	353
Client Declined to Provide Information:	0
Total:	577

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	30
Homebound:	0
Lives Alone:	101
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	69
Rural:	0
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	7
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	117
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CLIENT RACE

Two or More Races:	0
Caucasian:	516
African American:	32
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	3
Filipino:	8
Japanese:	5
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	5
Total:	577

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831-755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

13

8

3

0

A2. Contracts/Warranties:

14

6

9

0

A3. Other Consumer/Finance:

291

295

9

0

EMPLOYMENT

B1. Discrimination:

2

1

1

0

B2. Other Employment:

2

1

1

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

19

4

3

1

C2. Conservatorship:

11

9

0

2

C3. Other Family:

1

3

2

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

1

3

1

D2. Medicare:

7

0

4

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

54

31

16

4

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

15

9

4

1

E3. Other Housing:

1

1

1

0

INCOME MAINTENANCE

F1. Social Security:

12

7

5

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

2

0

2

0

F4. Other Income Maintenance:

3

0

3

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831-755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	10	4	2	4
G3. Other Individual Rights:	25	10	13	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	82	54	24	4
H2. Advance Health Care Directives (AHCD):	28	12	16	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	33	18	7	8

TOTAL CASES OPENED IN QUARTER: 633

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
476	129	26

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1835

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Jul-13	Salinas	Community Outreach – Farmers Market Coupon Distribution	Low Income Seniors	60	4
Aug-9	King City	Community Outreach – City Council Meeting Presentation	Residents of King City	20	3
Aug-19	Seaside	Stand Down For Homeless Vets -Legal Assistance	Seniors Homeless Vets	30	10
Sep-1	Monterey	Community Outreach – Senior Day Resource Fair	Monterey County Seniors	1100	30
Sep-2	Monterey	Community Outreach – Vet Connect Resource Fair	Monterey County Senior Vets	200	10
Sep-17	Monterey	City of Monterey Senior Fair	Seniors	100	10
Sept-18	Pacific Grove	Family Celebration of Seniors	Seniors	100	4
Sep-25	King City	64th Annual Golden Jubilee	So. County Seniors	170	6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831-755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

Sep-27	Carmel	CF Annual Meeting	Seniors	110	4
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 81

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Aug-9	King City	LSS Services & Senior Legal Issues	City Council Members	9	5
Aug-23	Seaside	General legal	Attorneys	10	5
Aug-25	Monterey Police Department – AM Shift	General legal	Police Officers	19	4
Aug 25	Monterey Police Department – PM Shift	General legal	Police Officers	12	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 121

Total Cases Closed in Quarter: 128

Total Units of Service for Quarter (Unit=1 Hour): 908

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	38
65-74:	55
75-84:	19
85+:	9
Client Declined to Provide Information:	0
Total:	121

CLIENT GENDER

Male:	38
Female:	83
Client Declined to Provide Information:	0
Total:	121

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	54
Homebound:	0
Lives Alone:	68
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	20
Rural:	34
Greatest Economic Need (Minority):	56
Greatest Economic Need (Non-Minority):	25
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	48
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CLIENT RACE

Two or More Races:	0
Caucasian:	98
African American:	16
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	121

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	12	9	1	1
A2. Contracts/Warranties:	4	2	2	0
A3. Other Consumer/Finance:	6	4	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	28	24	4	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	8	2	0
E3. Other Housing:	14	17	0	0
INCOME MAINTENANCE				
F1. Social Security:	11	7	2	0
F2. Supplemental Security Income (SSI):	9	2	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	4	1	3
G3. Other Individual Rights:	6	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	2	0	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	5	1	4	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 121

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
92	25	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 893

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/4/2016	Taft, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Taft Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	50	3
9/8/2016	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures at the Richardson Special Needs Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	18	2.5
9/20/16	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	5	7.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

9/22/2016	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Veterans Collaborative	Other Service Providers of Kern County's Senior Population	75	2
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0